



Welcome to Quinta dos Amigos.

For your convenience and in order to better serve you, please find below our internal code of conduct.

Thank you for your attention and understanding.

The management

INTERNAL CODE OF CONDUCT

- 1) **Visitors:** only registered guests are permitted in the Quinta, other than for brief visits in common areas (swimming pools not included). No overnight or staying for meals visitors are permitted. **The host of the visitors will be charged 10 € for each non-registered person using the premises.**
- 2) **Animals:** The Quinta has no pets. We ask that you do not feed or tame the animals that may be found on the premises (cats, dogs, etc). Any damage done to the apartment (bedding / flea infestation / etc.) will be charged.
- 3) **Parasols and awnings:** the parasols and awnings of the apartments and swimming pools should be closed when not in use.
- 4) **Quiet hours:** during the quiet hours **from 7pm to 9am**, guests shall be particularly considerate and refrain from any conduct that could disturb others in the vicinity. The gardens, swing area and pools are closed during this period. **Families with children should be particularly cautious.**
- 5) **Music:** it is forbidden to play music on speakers on the terraces or public spaces. Should you wish to listen to music please use earphones.
- 6) **Dishes:** the apartment's dishes shouldn't be left in the public areas (gardens, swimming pools, etc.). Each missing item will be charged.
- 7) **Groups:** should you have booked more than one apartment, please do not mix the apartments' objects or accessories (cutlery, furniture, etc.).
- 8) **Towels:** the apartment's towels are not be used at the pool or beach.
- 9) **Furniture / Bedding / Pillows:** the furniture, bedding (blankets, sheets) and cushions belonging to the apartments should not be used in exterior. Should you need any extra item for outside please let us know and we will do our best to satisfy your request.
- 10) **Housekeeping:** housekeeping service can be refused only once. If during the staff's second round the service is refused a second time it will then be considered declined. Service unavailable during weekends and holidays.
- 11) **Swimming pools and public areas:**
 - The Quinta has two swimming pools.
The South pool is open from 10 am to 7 pm. Outside these hours, we ask that you respect everyone's peace and well-being.
The North pool opens at 9 am and is reserved for those who want to swim peacefully and enjoy the calm of the space. For this reason, objects such as floats, boards, toys,

balls, etc., should not be used in this pool. We appreciate the respect of this condition.

During closing time, the pools can undergo extra treatments. It is strictly forbidden to use the pools during that time.

- It is forbidden to play with hard balls in any area of the Quinta.
 - Do not move the swimming pools' deck chairs or furniture to your terrace or any other place. These should be maintained around the pools. Should you have any request feel free to let us know.
 - Should you not be using the pool please do not leave your towel on the deck chair.
- 12) **Children:**
 - Adults supervising children should make sure that these do not throw stones and other sinkable objects in the pools and fountains.
 - **All minors using the pool must be supervised by an adult.**
 - 13) **Damages:** any damage caused on the premises or in the apartments by guests will be charged.
 - 14) **Personal objects:**
 - Please do not leave personal objects around the pool once you have left (towels, toys, flip flops, inflatables, etc.).
 - **Quinta dos Amigos is not responsible for any lost or stolen object.**
 - 15) **Check-out:** check-out time is 10:30am. We kindly ask our guests to comply with the departure time. Should you have scheduled a late departure, a check-out lounge is at your disposal (5 € p/ hour).
 - 16) **Reception:** The reception is closed on Sunday .We therefore kindly request that guests leaving that day or early Monday having an outstanding bill proceed with the check-out formalities the latest Saturday morning . In case of an emergency please call +351 91 922 92 51 or +351 96 500 45 45.
 - 17) **Parking:** Quinta dos Amigos has two parks:
 - **The main entrance park:** please do not park in front or after the yellow line. The outlined area should always be clear. You can park in any space not outlined.
 - **The back entrance park:** to get to this park, you must follow the main road direction Quarteira (leaving the Quinta on the right). Then take the first right and then the second gate on the right. We kindly ask you to park in the space reserved for the effect only.
 - 18) **Water consumption:** The Algarve is one of the most affected regions by the drought that the country has been suffering since 2017. For this reason, we ask that you limit your consumption to the strictest necessary. In swimming pools, avoid any conduct that could lead to water waste (bombing, heavy dives, etc.).

Quinta dos Amigos reserves the rights to charge supplements should the guests fail to comply with this code of conduct